

Bin Weighing System Operation Manual BT200/BT260

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BT260 BT200









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Thank you for purchasing a BinTrac bin scale system from HerdStar, LLC.

Overview

Your BinTrac bin weighing system provides a cost-effective way to automatically monitor bin levels, facilitating just-in-time deliveries and minimizing out-of-material events that impact production performance.

Components

A BinTrac system consists of four basic components:

BinTrac Indicator

This is the main unit of the BinTrac system. The BinTrac indicator is available in the following two versions: **BT200** - five digit (0.30 in) or **BT260** - six digit (0.56 in.) The BinTrac Indicator communicates with the Smart Summing Boxes to register the weight of material in the bins. The material level is computed and displayed on the LED bar graph. One BinTrac Indicator can monitor up to four bins.





Load Cell Bracket

Four or more load cell brackets allow the BinTrac system to accurately measure the material weight in your bins. The Smart Summing Box averages the signals from all brackets to minimize errors that could result from voids (holes) in the material.

Smart Summing Box

One Smart Summing Box per bin communicates the current reading on the leg brackets to the BinTrac Indicator.

BinTrac Power Supply

This provides the power for the BinTrac system. The power supply converts the line voltage to low voltage.

Features

Auto Sequence Mode

BinTrac Indicator sequentially displays the level for each bin every five seconds.

Bin Level Alert

BinTrac Indicator features a relay to trigger an indicator light or audible alert when feed levels get above or below the level you set.

Fill Events

BinTrac Indicator records the net weight increase of the last four fill events for each enabled bin.

24-Hour Usage

BinTrac Indicator records the last four operational 24-hour usage amounts. These usage amounts are the total usage for all enabled bins for that 24-hour period.

Remote Display

BinTrac Indicator can be configured as a Remote Display which will display the same updated weight information from the host BinTrac Indicator.

BinTrac.com

Multiple BinTrac Indicators can be networked and remotely displayed through an Internet browser. To view an example of the data provided, visit www.bintrac.com and log in with the following credentials:

Username: guest Password: guest



BINTRAC

System Setup

The units are easily wired by a qualified technician using standard communication wiring. See the BinTrac Installation Manual for detailed wiring information. The System setup has two levels of settings: 1) Operation Settings: These are settings that may be changed for normal use by an operator and 2) System Settings: These are a one-time setup usually done at the time of installation.

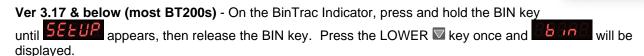
Operation Settings

New BinTrac bin weighing system installations require a one-time system configuration procedure before use. In this mode you can configure the number of bins you wish to monitor.

Selecting Bins

This procedure will allow you to enable the BinTrac Indicator to only scan and display the weights of bins that are connected.

1. Ver 3.18 & up (All BT260s and some BT200s) - On the BinTrac Indicator, press and hold the BIN key until **SEEUP** appears, then release the BIN key and will be displayed.



All the bin selector indicators will illuminate showing their current status. If a bin indicator is on steady, it is selected as being monitored. If the indicator is flashing, that bin is not being monitored.

- 2. Press the BIN key to select the desired bin.
- 3. If the indicator is on steady, the bin is being monitored. If it is flashing, the bin is not being monitored. Press the UPPER ☐ or LOWER ☐ key to toggle bin monitoring on or off.
- 4. Repeat steps 2 and 3 for additional bins. After bins A through D have been configured correctly for your application, press the BIN key and the unit displays is displayed.
- 5. Press the BIN key to exit programming mode and return to bin weighing. Unit will start auto sequencing after 5 minutes of no activity (no keystrokes).

Calibrate Bin Empty (Zero)

This procedure will zero the BinTrac system weight by correcting for the dead-load of the empty bin. For the most accurate zero reading, ensure the bin is empty and free of any additional weight.

- 1. Press the BIN key to select the desired bin to zero.
- 2. Press both the LOWER and the UPPER key and hold for 5 seconds. While held, the bar graph and bin indicators will flash until 5 seconds have passed and the indicated bin level has been zeroed.
- 3. Unit returns to Auto Sequence mode after this procedure and will start auto sequencing after 5 minutes of no activity (no keystrokes).



Program Alert Level

(Optional alert relay assembly feature on the BT260)

This procedure adjusts the level that the output (alert) relay is triggered. The output relay has both normally open and normally closed contacts.

- 1. Press and hold the LOWER

 key for 5 seconds.
- 2. After 5 seconds, the bar graph and Bin A (or lowest enabled bin) will begin flashing.
- 3. Press BIN to select the desired bin.
- Use UPPER

 or LOWER

 key to adjust alert level.
- 5. If alert level is set to one of the upper 8 indicators (top half of the bin), alert is configured as a high level alert. The output relay will trigger when the indicated bin level is at or above this point.
- 6. If alert level is set to one of the lower 8 indicators (lower half of bin), alert is configured as a low level alert. The output relay will trigger when the indicated bin level is at or below this point.
- 7. If alert point is set below or above the displayable indicators, the bin level display will turn off and the alert will be disabled for the selected bin.
- 8. After last selected bin is set, press BIN again to exit programming mode. Otherwise unit will return to Auto Sequence mode after 5 minutes of no activity (no keystrokes).



System Settings

The SETUP mode is used to configure the one-time system setup settings for each bin. If there is no activity for five minutes while in the SETUP mode, the system will exit SETUP mode and return to auto sequence mode.

Accessing the SETUP mode

1. **Ver 3.18 & up (All BT260s and some BT200s)** - Press and hold the BIN key until is displayed, then release the BIN key. The display will then move to the bin selection as show below.

Segmented display:



Ver 3.17 & below (most BT200s) - Press and hold the BIN key until **SEEUP** is displayed, then release the BIN key. The display will remain on SETUP as shown below.

Segmented display:



Navigating Setup mode

To navigate through the options in SETUP mode, use the UPPER ☐ and LOWER ☐ keys to cycle through the options/parameters. See **Figure 1** for the SETUP menu flow chart.

Selecting an Option in Setup mode

To select an option/parameter to edit in SETUP mode, navigate to the option you wish to edit using the UPPER \(\triangle \) and LOWER \(\triangle \) keys and then press the BIN key.





Setup (Version 3.0 and higher)

The Bin LEDs indicate configuration options as being enabled (solid on) or disabled (flashing). If not using any of the below options, ensure that all bins are showing as disabled (flashing) when **SELUP** is shown on the display.

Bin A – Configures BinTrac Indicator as a Remote Display.

A Remote Display is hardwired to a BinTrac Indicator for remotely viewing weight data.

Bin B – Enable ASCII Serial Communications Command Set. (See Below)

BinTrac Indicator or BinTrac Remote Display will transmit weight data based on received commands. Enable this feature when interfacing unit to a PC or serial type device.

Bin C – Enable Weight Broadcast.

ASCII weight data will be serially broadcast approximately once ever second.

Bin D – Enable communications to peripheral devices.

Must be enabled when BinTrac Indicator is connected to a BinTrac Remote Display and/or a HouseLink PW.

- 1. Press the BIN key to select the desired configuration option.
- Use the UPPER

 or LOWER

 keys to enable or disable options.

Segmented display:



Serial Data Command Set

Poll	Description and		
Command	Data Record Format (fixed length)		
Р	Current weight of first enabled bin		
	+/-wwwwwcrlf		
PP	Current weight of all four bins		
	+/-wwww,+/-wwwww,+/-wwwwwcrlf		
SnnP	Current weight of first enabled bin with matching BinTrac Station ID		
	+/-wwwwwcrlf		
	*Also works with F, FF and U, UU commands		
SnnPP crlf	Current weight of all four bins with matching BinTrac Station ID		
	+/-wwww,+/-wwwww,+/-wwwwwcrlf		
	*Also works with F, FF and U, UU commands		
Fcr	Single Bin Fill: yy,mm,dd,hh,mm,+/-wwwwwcrlf		
Ucr	Single Bin Usage: yy,mm,dd,hh,mm,+/-wwwwwcrlf		
FFcr	Multiple Bin Fill:		
	yy,mm,dd,hh,mm,+/-wwwwwcrlf		
UUcr	Multiple Bin Usage:		
	yy,mm,dd,hh,mm,+/-wwwwwcrlf		

Note: All commands must be terminated by CR. Latency between characters within a multiple character command (including CR), cannot exceed 250msec.

w – bin weight

yy,mm,dd,hh,mm - Year, Month, Day, Hour, Minutes

n – Station ĪD number

CR – Carriage Return (Hx0D).

LF – Line Feed (Hx0A).

^{***}The above Serial settings are for BinTrac Indicator software versions 3.08 and earlier. Please refer to the HouseLink HL-10S Serial Interface Manual for any BinTrac Indicator software versions 3.15 or higher.



Setup Mode Settings

Bins

Enables/disables bin channels. When you get to the bins option, all the LEDs will light up. If an LED is blinking, this means that the associated bin is NOT being monitored. If an LED is steady on, then the associated bin is being monitored. This option can also be configured in the Operation Settings.

- 1. Press the BIN key to select the desired bin.
- 2. Use the UPPER ☐ or LOWER ☐ keys to enable or disable bins.

Segmented display:



Rated Value

The average rated output in millivolt/volt (mV/V) of the load cells. If using load cells **other** than the HerdStar load cells, you may need adjust this value appropriately.

*IMPORTANT – DO NOT change this setting from the default of 3.000 if you are using HerdStar load cells.

- 1. Press the BIN key to select the desired bin.
- 2. Use the UPPER △ key to increase the rated output by 0.001.
- 3. Use the LOWER **□** key to decrease the rated output by 0.001.

Segmented display:



Load Cell Capacity Value

Sets the total capacity of each bin. The total capacity is the sum of all the load cells rated capacity. This can be calculated by multiplying the capacity of individual load cells by the number of legs on the bin. Example: A four-legged bin using 10k load cells would result in an L.C.CAP setting of 40000.

Note: When setting up for kilograms, convert the total capacity to kilograms.

- 1. Press the BIN key to select the desired bin.
- 2. Use the UPPER \(\text{LP} \) key to increase the value by 1 lb.
- 3. Use the LOWER

 key to decrease the value by 1 lb.





Increment Value (incr)

Sets the increment that the bin weight will be rounded to. The reading from a bin is rounded to the nearest multiple of the increment, using standard rounding rules. The possible values are: 1, 2, 5, 10, 20, 50, 100, 200, 500, 1., 2.,5.,10.,20., and 50..

Example: If an increment of 10 is selected and the net value of a bin's weight is 11,314 lbs., the segmented display will read 11310. Refer to **Figure 2** for more examples based on a net weight of 11,314 pounds.

Note: When the increment value is followed by a ".", the displayed weight value is then scaled by 10. For example, an increment value of 1. would cause 120462 pounds to show as 12046. on the display. This is required when the displayed weight will exceed the 5 available digits on the BT200.

- 1. Press the BIN key to select the desired bin.
- 2. Use the UPPER \(\text{\text{M}} \) key to increase the increment value
- 3. Use the LOWER **□** key to decrease the increment value

Segmented display:



incr	Display
1	11314
2	11314
5	11315
10	11310
20	11320
50	11300
100	11300
200	11400
500	11500
1.	1131.
2.	1132.
5.	1130.
10.	1130.
20.	1140.
50.	1150.
	uro 2

Figure 2

Full Value

Sets the weight of a full bin. This is for calibration of the LED bar graph level. The value dictates at what net weight the bar graph will display completely full (all 16 LEDs lit).

- 1. Press the BIN key to select the desired bin.
- 2. Use the UPPER \(\bigsize \) key to increase the value by 1 lb.
- 3. Use the LOWER **□** key to decrease the value by 1 lb.

Segmented display:



Zero Value

Sets the weight of the empty bin. This value can also be set in the Operation Settings. This is used to compensate for the empty weight of the bin to give an accurate value for the net weight of the material inside the bin.

Example: A bin weighs 1,200 lbs. empty. By setting the zero value to 1200, the BinTrac indicator calculates the material weight as the total weight less the zero-weight value.

Note: If bin was zeroed on the Indicator by pressing and holding the UPPER △ and LOWER week (see page 4), this field will display the automatically calculated amount.

- 1. Press the BIN key to select the desired Bin.
- 2. Use the UPPER \(\text{LP} \) key to increase the value by 1.
- 3. Use the LOWER **□** key to decrease the value by 1.





Station ID Value

Sets the Station ID of the device. When interfacing the device to a Communication Hub (CH100), set this value between from 1 to 127. **Each BinTrac device must have a unique Station ID**.

- 1. Press the BIN key to select the desired Bin.
- 2. Use the UPPER \(\Brace \) key to increase the value by 1.
- 3. Use the LOWER **■** key to decrease the value by 1.

Segmented display:



Software Version (Version 3.0 and higher)

Displays the BinTrac programmed software version number. This number may be required if technical help is needed.

1. Press the BIN key to see the software version number.

Segmented display:



Smart Summing Box Software Version (Version 3.0 and higher)

Displays the software version number of each of the connected Smart Summing Boxes. This number may be required if technical help is needed.

1. Press the BIN key to see the software version for each enabled bin.

Segmented display:



End

Allows the user to exit SETUP mode.

1. Press the BIN button to exit SETUP mode.





Internal Mode

Any changes made to the internal settings may adversely affect how the BinTrac system operates. DO NOT make changes to any items without understanding the affect it may have on the operation of the BinTrac System.

Accessing the Internal mode

1. Press and hold the BIN key until is displayed. **Note:** The display will first show **5**EELIP - continue holding the BIN key until is shown.

Segmented display:



Navigating Internal mode

To navigate through the options in Internal mode, use the UPPER △ and LOWER ∇ keys to cycle through the options/parameters. See **Figure 3** for the Internal menu flow chart.

Selecting an Option in Internal mode

To select an option/parameter to edit in Internal mode, navigate to the option you wish to edit using the UPPER \triangle and LOWER ∇ keys and then press the BIN key.

Internal

When list is displayed on the indicator, the following settings can be configured. Set the Bin LEDS as Flashing (Disabled) or Solid On (Enabled)

- ❖ BIN A Change Single bin weight transmit to multiple bin weight transmit.
- ❖ BIN B Configure transmit data to expanded weight data.
- ❖ BIN C Totalize Multiple Summing Boxes (V3.03+)
- BIN D Change transmitted weight values from fixed 5 digits to fixed 6 digits.

Totalizing Multiple Bins

For applications which require more than one Smart Summing Box on a bin, you must totalize the Smart Summing Boxes so they can be displayed on a single indicator. For example, a 15 leg bin would require 15 load cells. As one Smart Summing Box is only capable of handling 8 load cells, you would use a second Smart Summing Box for the other 7 legs of the bin. When this feature is enabled, the total weight will be displayed under BIN A.

- 1. Enter Internal Mode.
- 2. With displayed on the screen, enable BIN C.
- 3. Exit Internal Mode

Smart Summing Box Setup

To totalize multiple Smart Summing Boxes, set dipswitches in Smart Summing Boxes as B, C, and/or D. Do NOT set any as Bin A. When totalizing is enabled, the total will be displayed as Bin A.

BinTrac Indicator Setup

Enable Bins A plus B and C if two Smart Summing Boxes are required, or Bins A plus B, C, and D if three Smart Summing Boxes are required. Program "L.C.CAP" parameters for each Smart Summing Box as if it were a single bin. Be sure to program summing boxes correctly matching the number of load cells on each summing box. Program Bin A "L.C.CAP" as the total capacity of all connected summing boxes. Program Bin A "Full" as the total amount of feed that can be stored in the bin.



Figure 3



Internal Mode Settings

Gain

GAIN is a calculated field that should NOT be changed by the user.

Segmented display:



Serial Number

The serial number is preset during production and should NOT be changed by the user.

Segmented display:



Pulse Value

Sets the number of weight units per pulse when used in conjunction with a HouseLink Digital Interface (HL-10D). Set to how many pounds or kilograms of weight loss of the combined enabled bins for every pulse output. When set to "0", pulse output is disabled.

- 1. Press the BIN key to display and allow editing of programmed value. Select the desired bin.
- 2. Use the UPPER Makey to increase the pulse weight by 1.
- 3. Use the LOWER **□** key to decrease the pulse weight by 1.

Segmented display:



Reset

Used to reset the BinTrac Indicator to factory defaults.

CAUTION: Resetting the BinTrac Indicator will erase all weight and user configured settings. Make sure to write down the settings prior to resetting if using this feature.

- 1. Press the BIN key. All bins will show solid.
- 2. Press and hold the UPPER \(\text{\text{M}} \) key and LOWER \(\text{\text{W}} \) key simultaneously until 'done' is displayed.
- 3. Press the BIN key, then use the UPPER \(\text{LPPER} \) key or LOWER \(\text{VER} \) key to cycle through to End.
- 4. Press the BIN key to exit.

Segmented display:



Inter

INTER is a preset field that should NOT be changed by the user.





Baud Value

Used to configure the serial communications baud rate. The options are 1200, 4800, 9600, 19200, 38400, 57600. The default is set to 57600.

- 1. Press the BIN key
- 2. Use the UPPER △ key and LOWER ✓ key to cycle to the desired value.

Segmented display:



Test

An internally used feature that puts the Indicator through a series of LED tests.

Segmented display:



Year

Year is set at the time of production and should NOT be changed.

Segmented display:



Month

Month is set at the time of production and should NOT be changed.

Segmented display:



Date

Date is set at the time of production and should NOT be changed.

Segmented display:



Hour

Hour is set at the time of production and should NOT be changed.

Segmented display:



Minute

Minute is set at the time of production and should NOT be changed.

Segmented display:



End

Selecting End will put the indicator back in SETUP mode.





Operation

Select Bin for Display

Press the BIN key to cycle through the enabled bins. The bin weight and level for the selected bin will be displayed for twenty seconds. After this delay, BinTrac will return to the auto sequence mode described below.

Auto Sequence Mode

Five minutes after last keystroke unit begins auto sequence mode, starting from the last displayed bin. Bin level is displayed for the identified bin (A-D). BinTrac auto sequences to next enabled bin every 5 seconds, displaying the weight and associated level.



Display Fill Events

This procedure allows you to view the last four recorded fill events for each enabled bin.

- 1. Press the BIN key to select the desired bin.
- 2. Press the UPPER key until is displayed.
- 3. Press Bin to view the last recorded fill event.
- 4. Press LOWER

 key to view other prior recorded fill events.
- 5. Press BIN to return to Auto Sequence mode or unit will start auto sequencing after 5 minutes of no activity (no keystrokes).

Display 24-Hour Usage

This procedure allows you to view the last four 24-hour usage amounts.

(Displays combined usage for all selected bins up to the last four days. Recorded usage amounts are from Midnight to Midnight)

- 1. Press the BIN key to select the desired bin.
- 2. Press the UPPER \(\text{LPPER wey until } \(\text{U585E} \) is displayed.
- 3. Press Bin to view the last recorded 24-hour usage amount.
- 4. Press LOWER

 key to view other prior recorded usage amounts.
- Press BIN to return to Auto Sequence mode or unit will start auto sequencing after 5 minutes of no activity (no key strokes).

Totalizing Multiple Bins

When using more than one Smart Summing Box for a single bin, you must totalize the Smart Summing Boxes so they can be displayed on a single indicator. When this feature is enabled, the total weight will be displayed under BIN A. See Totalizing Multiple Bins on **page 7** for further information.

- 1. Enter Internal Mode.
- 2. With INTR displayed on the screen, enable BIN C.
- 3. Exit Internal Mode



Service

Cleaning

Do not clean the BinTrac modules with a pressure washer. Use a washcloth soaked in warm water containing a mild detergent and disinfectant.

Servicing and Repair

Your BinTrac module contains NO USER SERVICEABLE PARTS. If the product stops working for any reason, it must be returned for repair.

Troubleshooting

BinTrac Indicator Blank

BinTrac Indicator weight display and tank level indicators are blank/off. This can be caused by loss of power to the unit, disconnected or broken wires, or damaged equipment.

- 1. Reset Problem
 - a. A brown out condition can sometimes cause a problem with reset and startup of an Indicator. Disconnect power to the devices with a 20 second delay before reapplying the power.
- 2. Loss of Power
 - a. Inspect the electrical outlet for the BinTrac Power Supply. Ensure it is making a good electrical connection.
 - b. Verify the breaker or GFI for the electrical outlet is not tripped.
- 3. Measure Input Voltage from BinTrac Power Supply
 - a. Disconnect +12 and -12 PWR wires within BinTrac Indicator and measure input power. Input power should read between 11.5 to 12.5 VDC. If no voltage is detected, the BinTrac Power Supply may be defective.
- 4. Inspect all cabling between power supply, Indicator, and Smart Summing Boxes to ensure it has not been damaged.
- 5. Disconnect components until the defective component is located that is shorting power.
 - a. Disconnect Smart Summing Boxes and cycle power.
 - b. Disconnect +12 and -12 PWR connects in the BinTrac Indicator and measure Smart Summing Boxes. Verify the electrical outlet the BinTrac Power Supply is plugged into is in good condition.

Inaccurate Weight Readings

Inaccurate weight readings, large fluctuations in readings, weight not changing, or error messages can be caused by obstructions and binding, incorrect user programmed settings, a problem within the Smart Summing Box, or a problem with a load cell.

- 1. Check for binding and/or obstructions
 - Slow weight shifts or not returning to zero are frequently symptoms of a binding or obstruction problem.
 - a. Check for binding of brackets and/or bin legs. Ensure there is approximately 1/4" clearance between the leg and the bracket.
 - b. Check for loose bolts. Inspect bolts connecting bracket to bin leg and C-Channel to load cell.
 - c. Check for material under the bin leg. Small rocks between the bin leg and the concrete can cause inaccurate readings.
- 2. Check the Indicator settings

Incorrect weight readings when the system is otherwise functioning normally can be due to incorrect settings.

- a. Confirm Rated Output should match the average output recorded on each load cell (3.000 for HerdStarsupplied load cells)
- b. Confirm Capacity equals the total capacity of all load cells summed together.
- c. Confirm Zero bin may have been zeroed when not empty.



3. Inspect the Smart Summing Box

Small fluctuations in weight can be caused by a problem with the Smart Summing Box.

- a. Inspect for moisture and/or foreign material.
- b. Inspect for loose wires and connections.
- 4. Inspect Load Cells

Wild fluctuating weights, a weight that does not change, a negative weight reading, or "Error" on the Indicator display are common indications of a load cell problem.

- a. Inspect load cell connections within the Smart Summing Box. A wire that is not seated properly within the load cell connector can cause inaccurate readings.
- b. Check for cut or pinched load cell wires.
- c. See "Load Cell Troubleshooting Procedures"

Error Messages

There are a few types of errors that can be encountered during operation of the BinTrac system. The following should give you some insight into the cause of the error should one occur. Errors displayed are specific to the selected bin.



If this is displayed on the screen, the BinTrac Indicator is unable to display the current value, or the value is outside of the displayable range.

- 1. Verify programmed settings are correct
 - a. Verify Zero calibration is valid and in range
 - b. Verify load cell capacity (L.C.Cap) has been correctly programmed
- Open Smart Summing Box and inspect load cell connections
 - a. Verify connector is properly aligned with its associated header
 - b. Verify wires are properly seated in each connector
- 3. Check for faulty load cell (See Load Cell Troubleshooting Procedure



This means that the Smart Summing Box for the selected bin is not communicating with the BinTrac Indicator.

- 1. Disable bins on Indicator that do not have an associated Smart Summing Box and bin
- Verify wiring between Indicator and Smart Summing Box
- 3. Inspect Smart Summing Box internal diagnostic light
 - a. Off: Smart Summing Box not receiving power
 - b. Steady flashing: normal working condition
 - c. Irregular flashing: unable to communicate.
- 4. Verify Smart Summing Box has been programmed as the correct bin
 - a. Verify Smart Summing Box dip switch settings (see Figure 4)
 - b. Verify that two or more Smart Summing Boxes have not been programmed as the same bin
 - c. Check for broken wires or loose connections
- 5. Check for faulty load cell (See Load Cell Troubleshooting Procedures)



Figure 4





This means that the weight in the bin has exceeded the programmed system capacity by 150% and the system is in an over-load state.

- 1. Verify programmed settings are correct
- 2. Check for physical binding of brackets/hardware
- Remove the weight from the system and check the condition of each load cell (See Load Cell Troubleshooting Procedures)



This means that the Remote Display has lost communications with the host BinTrac Indicator.

- 1. Verify unit was intended for use as a Remote Display and not programmed incorrectly
 - a. Bin A LED should be solid in setup menu if unit is intended to be configured as remote display. If unit is NOT intended to be a remote display, Bin A LED should be blinking in setup menu (see **Page 7**).
- 2. Check for broken wires or loose connections
- 3. Verify wiring is correct between Indicator and Remote Display



This error message indicates that the BinTrac Indicator has been programmed for a pulse output and is unable to communicate with the HouseLink WP.

- 1. If system does not have a HouseLink WP, set the programmable PULSE parameter to "0" (see Page 12)
- 2. Verify HouseLink WP dip switch settings (See HouseLink manual)
- 3. Check for broken wires or loose connection



Load Cell Troubleshooting Procedures

The procedures below outline the steps for identifying and locating a defective load cell. Procedure 1 is most commonly used and quickest, although Procedure 2 can be used for better analysis and for determining even loading across all load cells.

- 1. Check for cut load cell cables.
- 2. Check connections in summing box.
- Check for debris under bin legs.
- 4. Check for binding between bracket and bin legs.

Quick Load Cell Inspection Procedure

- 1. Record/Note Current Weight Reading on BinTrac Indicator.
- 2. Disconnect a single load cell from Smart Summing Box.
- 3. Observe for change in weight display. If weight change is significant and/or more stable, note this load cell as possible defect.
- 4. Reconnect load cell if symptoms did not change.
- 5. Repeat for remaining load cells.
- 6. Replace load cell that when disconnected provides the most accurate reading or proceed to Comprehensive Load Cell Inspection Procedure.

Comprehensive Load Cell Inspection Procedure

- 1. Record/Note Current Weight Reading on BinTrac Indicator
- 2. Disconnect all but number one load cell within summing box.
- 3. Record weight reading.
- 4. Disconnect load cell and connect next load cell and repeat for all remaining load cells.
- 5. Review weight readings.
- 6. Variations in readings can be caused by offset loading within bin and/or improper lifting screw tension.
 - a. Inspect loading within bin matches load cell reading variations.
 - b. Examine bracket assembly and lifting screw tension.
 - i. If reading is low and others beside it are high, tighten screw slightly.
 - ii. If reading is high and others beside it are low, loosen screw slightly.
 - iii. If reading is out of range, replace load cell.
 - iv. Repeat individual readings inspection and adjustments return to Step 2.
- 7. Reconnect all load cells except for known defective one.
- 8. Repeat procedure if weight reading is not accurate.

Note: If a defective load cell is located, by unplugging it, the scale system will continue to function until time is available to replace the defective load cell.



HerdStar BinTrac® Warranty

HerdStar, LLC ("HerdStar") warrants to original purchaser ("Buyer") that goods manufactured solely by HerdStar, LLC ("Products") will be free from defects in material or workmanship under normal and intended use and service for a period of one year from delivery date of the Products. Used and/or refurbished parts sold shall carry a 90-day warranty on material and workmanship. All warranty claims must be submitted within ten (10) days of discovery of defects within the warranty period, or shall be deemed waived. Furthermore, HerdStar, LLC warrants the load cell ("Load cell" is defined as the s-shaped component and any cabling and connectors) against lightning damage for 12 months or the term of any extended warranty.

In the event of a defect in any Products constituting a breach of the warranty provided herein, HerdStar, LLC will at its option either (i) repair or replace such Product free of charge, or (ii) in lieu of repair or replacement, refund to Buyer the original purchase price less the reasonable value of Buyer's use of the Products. HerdStar, LLC shall furnish to Buyer instructions for the disposition of the defective goods. HerdStar, LLC shall have the option of requiring the return of the defective goods, transportation prepaid, and proof that the goods were not used, installed or altered or subject to misuse or abuse to establish the claim. No goods shall be returned to HerdStar, LLC without its prior consent. The acceptance of any goods returned to HerdStar, LLC shall not be deemed an admission that the goods are defective or in breach of any warranty, and if HerdStar, LLC determines that the goods are not defective they may be returned to Buyer at Buyer's expense. This warranty sets forth Buyer's sole and exclusive remedies for any defect in the goods. The rights and obligation under this warranty may not be assigned or delegated to a third party by Buyer without the prior written permission of HerdStar, LLC. Neither Buyer nor any other person may modify or expand the warranty provided herein, waive any of the limitations, or make any different or additional warranties with respect to the Products. Any statements to the contrary are hereby rendered null and void unless expressly agreed to in writing by an authorized officer of HerdStar, LLC.

EXCEPT AS STATED IN ABOVE, HERDSTAR, LLC DOES NOT MAKE ANY WARRANTY AS TO THE GOODS OR SERVICES AND, IN PARTICULAR, DOES NOT MAKE ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, AND BUYER IS SOLELY RESPONSIBLE FOR DETERMINING THE PROPER APPLICATION AND USE OF THE GOODS.

HerdStar, LLC makes no representation or warranty that individual animals, or any given population of animals, will utilize any of HerdStar, LLC's goods in the manner for which the goods were intended or designated. Any component parts that are not manufactured by HerdStar, LLC, such as electrical motors and controls, are excluded from any warrant by HerdStar, LLC, although such parts may be covered by separate warranties of the respective manufacturers. This warranty set forth above does not apply if all components of a system are not supplied by HerdStar, LLC or if the goods are not purchased from and installed by an authorized distributor or company warehouse, or installed and operated in accordance with HerdStar LLC's specifications and instructions.

HERDSTAR, LLC SHALL NOT HAVE ANY TORT LIABILITY TO BUYER OR ANY OTHER PERSON WITH RESPECT TO ANY OF THE GOODS OR SERVICES AND SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT OR PUNITIVE DAMAGES ARISING FROM ANY PRODUCT DEFECT, DELAY, NONDELIVERY, RECALL OR OTHER BREACH. BUYER SHALL NOT HAVE ANY RIGHT OF REJECTION OR OF REVOCATION OF ACCEPTANCE OF THE GOODS.



EU Declaration of Conformity (CE)

EU Declaration of Conformity

Model Type

Model PS17/BT260/SSB100

Name and Address of the manufacturer

HerdStar, LLC

1400 Madison Avenue

Suite 504

Mankato, MN 56001 USA

This Declaration of Conformity is issued under the sole responsibility of the manufacturer.

Object of the declaration:

Models:

PS17

BT260

SSB100







The object of the declaration described above is in conformity with the relevant Union harmonisation legislation:

Applicable Directives	Harmonized Standards or Technical Specifications
(2014/35/EU)	EN 62368-1:2014
Low Voltage Directive	EN 60950-1:2006 + A2:2013
(2014/30/EU)	EN 55022:2010 COR 2011
Electromagnetic Compatibility Directive	EN 55024:2010 +A1: 2015
	EN 61000-3-2
	EN 61000-3-3
	EN 61000-6-1
	EN 61000-6-3
ROHS	EN 5081:2012

Signed for on behalf of HerdStar, LLC at

1400 Madison Avenue Suite 304, Mankato, MN 56001 USA

11/30/2018

Mark Jaeger